

Benefits Outreach Service for Older People

Description of project / service

We wish to commission the provision of a benefit outreach service for older people (and their carers) as part of our local strategy to help older people remain independent in their own homes and improve the quality of their lives. We want the service to carry out a full assessment according to individual need and work closely with people in their own homes who have low, moderate and high support needs.

We want the service to offer:

- locality wide marketing and engagement
- a range of forms of provision
- confidential advice on benefits issues
- putting service users in touch with useful services
- providing guidance on how to maximise income by advising on benefits available
- assisting with writing letters and filling out forms

This service is intended for those who:

- are resident in our locality and are over 55 years old
- are in any type of housing

And would be of benefit to someone who is:

- finding it difficult to manage on their income
- living in housing no longer suitable to them
- at risk of becoming isolated
- curious about the services available in their local area

Population:

All Older People over 55 (and their carers) in the locality

Funding

Local Council (2 year FCR contract in the first instance with a two year extension subject to the overall service evaluation including the delivery of community benefits see below)

Tendering

Respondents should note 10% of the marks in the tender evaluation are allocated to community benefits and in responding to the tender should:

- identify all community benefits that you would bring in the delivery of this service
- state how they are relevant to the subject matter of the contract.